Fall <u>2016</u> J361F/J395 44 Classes Lab	Reporting Texas: Working in a Newsroom of Our Own T/Th 2-3:30 p.m. BMC 3.208 F 9 a.m. – noon BMC 3.208
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#### **Course description**

Reporting Texas is a multimedia course that serves reportingtexas.com, the School of Journalism's news website. The site is dedicated to providing high-quality coverage of stories of interest to the Central Texas community, particularly those that are underreported. The course will involve students in advancing an important model for producing and delivering digital news. (See: "Plugging the Local News Gap" – a report sponsored by the School of Journalism.) Reporting Texas reporters will experience the rewards and challenges of working in their own newsroom under the guidance of instructors Kathy Warbelow and Fred Zipp. TAs Deepa Fadnis and Ori Tenenboim, and editors-in-residence Dave Tarrant and Dana Amahere from the Dallas Morning News, each working half the semester. Cody Winchester from the Austin American-Statesman will help identify stories with data visualization potential and provide expert guidance on execution.

You will learn to think more deeply, write more clearly, edit more sharply and produce focused, professional-caliber stories. Through arrangements with The Dallas Morning News, the Austin American-Statesman and other media, Reporting Texas students have the opportunity to see their work published elsewhere, providing opportunities for hardworking, hustling and committed reporters to add to their portfolios.

Reporting Texas will let you practice our craft in real time for a real audience, get published and in the bargain have the best fun in reporting there is—connecting with your local community in ways that count.

We will focus on RT's charter: stories that shed new light on the places and people in Central Texas. We'll also work with The Dallas Morning News, the Austin American-Statesman and several newspapers in the Rio Grande Valley to produce news and news features. In particular, we will explore opportunities related to the November presidential election and the upcoming 2017 legislative session.

#### **Course objectives**

Reporting Texas has one goal: To publish high-quality stories on our website and for our partners and other professional news outlets.

Along the way, we will learn to:

- Define what constitutes *really good stories* for our audience, ones that you want to tell and people want to hear, see and read.
- Think critically about issues and topics and your approaches to them.
- Pitch stories like the pros.
- Do vigorous, probing reporting and find reliable and diverse sources.
- Work in a newsroom and organize individual efforts accordingly.
- Learn standard newsroom procedures for filing and processing content.
- Identify the best tools for telling the story you want to tell, such as data visualization.
- Hone thinking, writing and production skills.
- Study and practice techniques for adding quality to your stories.
- Incorporate social media to help report as well as enhance public awareness of coverage.

- Learn to see our community as a place of diverse people, interests and cultures.
- Consider the role of ethics in web-based storytelling as it relates to fairness, accuracy and truth-seeking in a digital age.

#### **Course mechanics**

**How it will work:** Reporting Texas reporters will function independently, responsible for proposing and executing stories. When the story calls for it, reporters may come together to blend their skills for a more comprehensive presentation. You will use the skills you bring with you. No new software tools will be formally taught, though there will be opportunities to learn technological tricks of the trade from your editors and from one another.

**Focus:** Look at this course as a thinking journalist's professional workshop. We will think hard about why we do what we do and how we can do it best. We'll look for stories that *you* want to tell on the assumption that if you're interested in something, you can, by employing good technique, make other people interested, too. You will also be assigned stories that need to be done. Undergraduates will produce at least four spot, news feature or feature stories (print or multimedia). Graduates students will produce five, but may produce fewer, deeper stories with the consent of the instructors.

**Story types:** Spot news reports on an event that has just happened and may follow it through several iterations until the story is complete. A spot story can run from 200 to 500 words after editing, with follow-ups growing as the story develops. A news feature develops a fresh angle on a topic that has been prominent in the news lately and often ties something interesting or quirky to recent events. Equivalent short news analysis does the same but substitutes context for quirks. A feature is anything of human interest that, in our case, runs 500 to 1,000 words or the multimedia equivalent.

**Organization:** In hunting for good stories, we will decide as individuals and as a group what we want to work on, how and with whom. The starting assumption is that most people will work on projects as individuals. If you want to work on a team, instructor approval is required, and we will need to be clear on what constitutes a fair, equitable and substantive division of labor. We will devote a portion of class time to editorial meetings in which we decide how to proceed and help one another sort out challenges as they arise.

**What it's not:** This is *not* a course that will teach you multimedia tools per se. We will think about how to choose the right tools to tell your particular story. In so doing, we

hope to exploit the variety of storytelling talents of the individuals on our team and learn something from one another. In short, the tools will not dictate the work; the work will dictate the tools.

#### Classes

Our regular class meets for 80 minutes twice a week. Think of it as a multifaceted editorial meeting in which we will:

- Start every Tuesday with a discussion of world, national, state and local news, and how it relates to our work. We call this "News of the Week." Here's how it works: Students must arrive in class prepared to present two local, state, national and international stories (eight stories in all) starting in class on Aug. 30. You should be prepared to say, concisely, what your stories are about, why they're important, and how they relate to our audience in Central Texas. Finally, you will propose a story Reporting Texas could pursue as a follow up to the news item. "News of the Week" will continue every Tuesday class is held through Nov. 29 and will constitute an important part of your class participation grade. News outlets (minimum) you will be required to follow: The New York Times, The Washington Post, The Guardian, Al Jazeera English, BBC World News, Austin American-Statesman, The Dallas Morning News, The Texas Tribune and The Associated Press.
- Start every Thursday with a story-pitch meeting and editorial discussion about stories in progress. Students must be prepared to pitch three stories starting Sept.
  1. Pitch sessions will continue through the last Thursday class on Dec. 1 and, like "News" above, will constitute an important part of your grade for class participation.
- Build our intellectual capital for acquiring better command of what story possibilities the world holds and how to discover and act on them.
- Workshop our reporting, writing and production techniques, according to the Course Schedule below.
- Vet any professional or technical challenges that arise in the course of your story development or review material covered in earlier sessions.
- Entertain guest speakers as opportunities arise.

Tuesday and Thursday class sessions work in tandem with and build upon each other. On Tuesdays, we learn how to spin stories out of current events; on Thursdays, we make a case for pursuing a specific story and defend the idea in discussions with instructors, editors and fellow reporters/classmates.

#### Labs

Our Friday lab is the heart of this course because it provides a dependable block of time during which you and your editors can work one-on-one on stories. This fall we're lucky in several respects. For one thing, we will have a crew of editors with diverse experience and talents. Interaction with your editors and other journalists is an important part of the human "software" that makes the editorial enterprise go—so you will want to make maximum use of this rare constellation of talents and opportunities.

Important: You are strongly encouraged to attend all Friday labs, though you are not technically required to do so. You will be expected to make at least 10 sessions, so please get in the habit. Attendance will be taken. The lab is crucial to your success—and that of Reporting Texas. It is the best time for us to give your work individual attention. One-on-one meetings with your editors are not a substitute for lab sessions. The lab is our newsroom, and the newsroom is where the knots of news coverage are untangled. If you have a time conflict that limits your participation in lab sessions, you should consider dropping the course.

#### Assignments

**Part 1:** Individual assignments will focus on the natural stages of bringing to life a good story: coming up with winning ideas; introducing your ideas in proposal form; developing the idea through researching and reporting; organizing your information; drafting your story; editing it; and producing a final story that we (and others) like. Each undergrad correspondent will produce four stories – spot, news features or features, or the multimedia equivalent. Grad students will produce a total of five; they may produce fewer, deeper stories with the consent of the course instructors.

**Part 2:** In keeping with standard newsroom practice, your editors will assign at least one of your stories this semester. Other stories originate from stories you pitch that are approved by your editors. **Do not switch topics without letting your editors know and getting their go-ahead.** 

**Part 3:** You will be graded on your ability to follow newsroom procedures and file materials on or before the deadline, including rewrites and fixes. We will distribute the deadline schedule at our second or third meeting.

Spot, hard news and feature stories all require that you provide:

- A budget line describing the content, expected length and delivery time of the story. Budget lines are due within 24 hours of getting the green light on a story.
- The story.
- Answers to queries from editors regarding the story.

We'll learn in lecture how to file budget lines, story proposals and stories. We'll also learn how to file "fixes" to stories and, if necessary, how to file complete rewrites or reedits for multimedia stories.

Important: You are required to reply to your editor regarding questions raised about your stories as soon as possible and within 24 hours at the latest. When you receive an editor's email query regarding a story, it's crucial to answer swiftly news goes stale if it sits on the shelf awaiting an answer from the writer or producer.

We'll be working on multimedia elements as we report and file each story. These might range from the simple to the in-depth, but we'll be considering them at each stage in the reporting and editing process.

We'll be using Twitter and Facebook to drive audience to our stories. We'll also look at how we can legitimately use social media as a reporting tool.

**Part 4:** You will be graded on participation and effort, in class, in lab and in the field. Enthusiasm, hustle and drive never go amiss.

#### Grades

1. **Timing:** Deadlines are sacrosanct in journalism and critical in any area of media production. Meet them and qualify your assignments for full credit; miss them, and your highest potential grade will drop sharply– 25 points for each 24-hour period missed. Be aware that you can always file your assignments *before* deadline for extra credit, but these must be complete articles–not rough drafts. We give extra credit for stories that are

"publication ready" as opposed to partially completed stories.

If complications arise with a story, communicate early and often with your editor. Deadlines may be extended by mutual agreement.

2. **Photos and graphics:** You are responsible for working with our photo editor, Pinar Istek, to provide photos and/or graphics yourself or to coordinate on a photo assignment to illustrate your story. Failure to provide photo ideas and follow up with photo editors in a timely matter will significantly impact your grade. If art is expected but isn't available when a story is cleared for publication because you have neglected to file an assignment or produce the art yourself, your grade will drop one full point – from A to B, and so forth.

3. Assessment: Assignments will be graded on the skill with which you use words and, where appropriate, images and sound; good organization; solidly reported content; production skills to illustrate and satisfy your topic–and the degree to which you improve your skills over the course of the semester. See Appendix I below for an assessment checklist.

4. **The Breakdown:** Your stories will go through three separate edits by different editors: a backfield edit will help you iron out basic reporting, writing/production and organizational issues and will require you promptly file fixes and rewrites (60 percent of your story grade); a line edit will review the piece with the editor making further suggestions and requiring further fixes (20 percent); and a top edit will address any final issues and clear the piece for publication (20 percent).

5. **The Matrix:** Final course grades will be calculated on the plus/minus grading system for both undergraduate and graduate students. They will be tallied according to the following percentage guidelines:

* Reporting assignments	70 %
* Class/newsroom participation	30 %

# **Filing Your Work**

All written communication between you and your editors will be electronic. For routine memos (messages), use standard email. Send assignments (proposals, outlines, drafts) as "files" with the assignment sent as a Word attachment.

# Important: When filing an attachment, always put the same slug on both your email and the attachment.

Here's how to create a proper slug:

Start by using the correct tag for the item you're sending: For all stories, it's "file." For all other messages, it's "memo." Add a space, then your last name, and then another space, and finally the assignment number (or for memos only, a brief topic identifier). If your last name is Smith, for example, and you're filing your first assignment- - say, about voter registration -- the slug would read:

## file smith voters

If you're sending a routine memo:

#### memo smith missed deadline

Please send **all** original story files to **all** RT editors–Kathy, Fred, Deepa, Ori, Dave or Dana. Send fixes or write-throughs **only** to the editor you're working with at the moment, in backfield, line or top edit. Memos can be sent to one or all, depending on to whom you want to talk and about what.

Important: Excepting memos, anything you write for this class (story proposals, blueprints or story drafts) must carry a working headline. Artfully summing up our storytelling efforts in a handful of words helps us focus-and focusing on what we want to say is half the battle in the effort to tell good stories. We'll also discuss how effective headlines and summaries improve search-engine optimization.

#### Getting into the Newsroom Flow: The Narrative

OK, you've filed your story on deadline, and the world is a happy place. But you've really just started. Here's how the process works:

Your story draft (as complete as possible and including multiple relevant sources with an enticing lede and a clearly focused nut graph) goes into a BACKFIELD EDIT in which the assigned editor will assess your story and provide comments, usually within 48 hours. You are expected to respond to editor queries within 24 hours and file fixes as promptly as possible. Failure to communicate with your editor in a timely fashion will result in a 20 percent reduction in your backfield edit grade; failure to respond within 48 hours will

result in a further 20 percent reduction, and so on each 24-hour cycle thereafter.

Once your backfield editor clears your story, it will go to LINE EDIT in which a second editor will review your story and send you further queries to improve it or make it more accurate. You will be expected to respond to your line editor about questions within 24 hours. Failure to do so will result in the same deductions as for the backfield edit above. Once your line editor clears the story, it moves to TOP EDIT, where a third editor will give it a final look and send any further queries– same rules apply.

Once your story clears TOP EDIT, it is ready to be scheduled for publication. The reporter needs to ensure that ART (photos, graphics, etc.) is ready to go – failure to provide art at SCHEDULING when it is expected will result in a full point deduction from your overall story grade.

## **A Word About Pitches**

On the second Thursday of the course (Sept. 1) you will be expected to pitch three sharply focused story ideas, explaining in one or two sentences each: What is the story about? Why is it important for our audience to know about it? Why now? What is at stake – why does it matter?

We will keep a running PITCH LIST and you will be expected to keep at least three live pitches on it at all times. Each week you will drop at least one old pitch and add at least one new pitch. When the editors greenlight a story pitch, you will write a budget line and file it to all editors within 24 hours. As soon as editors approve your proposal, you should start reporting your story immediately and in earnest.

**Important: Pitches need to be researched – no vague ideas, please. Vague:** I want to write about rodeo clowns because I think they're cool, they wear funny clothes, and everybody wants to know more about them.

Acceptable: The continuing drought is causing a comeback in windmills throughout Texas as ranchers look for ways to maintain their herds and wildlife habitat. Aeromotor, perhaps the most famous windmill maker, is doing booming business in San Angelo. We will look at businesses that erect and repair mills in Travis and neighboring counties. We'll also gather nationwide statistics on this resurgent business. We'll interview windmill repair people, ranchers, Department of Agriculture officials and economists to find out if this business will continue to thrive as climate change progresses. Art to include pix of a windmill repairman at work, livestock or wildlife at a windmill tank. Graphic could chart growth of windmill sales/repairs over past few years.

# Tips for Setting Up a Good Pitch

- 1. Do research first—Google/Lexis/Nexis/ Factiva. What has already been written about the topic? What more can you add? This will give you grounding in the topic. Always check the Reporting Texas archives to make sure it's not a topic we've already covered.
- 2. Have some facts/studies to demonstrate if something will work out. Sometimes news stories will mention a study/research/numbers look up the original source and see what else you might learn. (This this way, if you use the info in your story, you can cite the original source, rather than the publication that tipped you off to it.) Likewise, news stories contain human and institutional sources that can be helpful contacts for both pitching and reporting your story.
- 3. Contact people to confirm that you will have access to the sources, events or places involved. This gets to the feasibility of your story. If you want to interview President Fenves, do you have access to him? How do you know? Lack of immediate access doesn't necessarily rule out your story. But you may need to put it on a back burner while you try to secure access – and be working on one that you KNOW you will be able to do NOW.

#### **Editorial Consultations**

You will meet with Kathy and Fred at least once each during the semester to discuss individual progress, reporting methods, research ideas and career goals. You are also encouraged to make use of office hours to discuss any of the foregoing.

#### **Required Reading**

There are no assigned textbooks for this course. We will work exclusively from materials provided for you on Canvas or online. Read and review all the assigned materials. They are designed to target key skills and issues of critical thinking and ethics that you will need to successfully complete your work for this course and in a reporting career.

#### Attendance & Rules of the Road

Showing up when you need to be there is the first requirement of the journalism professional. Come to class on time. Do your work. If you can't be on time, tell either Fred or Kathy why–in advance.

Important: You are encouraged to attend all classes. If you accumulate three unexcused absences, you should consider dropping the course. Being five minutes late equals half an absence. Fifteen minutes late is a full absence. You are required to attend a minimum of 10 Friday lab sessions.

Professional courtesy: Focus is the key to good thinking, and good thinking is the key to good work. You may use electronic devices during class only to access classrelated information, not for personal connectivity. In other words, no non-classrelated text or email messages during class. Likewise, please don't eat in class. Beverages are OK provided they don't prove a distraction.

#### **Course Schedule**

Reporting Texas may operate differently from other courses you've taken at UT. Because it works as a newsroom, where the goal is to produce professional-quality stories, there is no set schedule for discussing a particular academic topic on a particular day. Instead, we will discuss the Class Topics listed below when and as they fit the timing and rhythm of our work. In other words, your editors will take up those topics most helpful to your development as a reporter at the point we deem them to be of greatest benefit.

We will spend the first two weeks introducing you to the rhythm of the course as follows:

Each Tuesday, we will cover, in the following order, HOUSEKEEPING, NEWS OF THE WEEK, WORKFLOW, discuss a CLASS TOPIC (or host a guest speaker) and, if time permits, WORK OUR STORIES. Each Thursday we will follow the same schedule but substitute doing PITCHES in lieu of NEWS OF THE WEEK. Each Friday we will devote the entire lab session to your efforts to report and produce your stories with the help and guidance of your editors.

When we discuss a CLASS TOPIC we will critique examples from the professional media as well as elements of the stories you produce for the class in order to elicit peer feedback that will help you develop your techniques.

#### **Class Topics**

- Why practice journalism? Why practice it in a newsroom? What's the point of Reporting Texas? Who is our audience?
- How do we get a more complete sense of the community we're reporting on and serving?
- How will your stories be edited and what do your editors expect? What are the mechanics of our formal edit system?
- What role does self-editing play?
- How do you produce a world-beating pitch?
- How do we write perfect ledes? How do we compose perfect nut graphs?
- How do we take publishable photos? What makes a good photo? How do we edit photos?
- What are the secrets of sharply focusing a story?
- What is story "architecture," and why is it important? What are storytelling essentials, and why keep them in mind?
- What is "viewpoint switching<sub>2</sub>" and why is it important? How do we amplify "internal debate" in your stories?
- How do we find sources? What are the best sources for sources in Central Texas?
- How do we compose good headlines and captions?
- What is the best way to incorporate social media in our reporting?
- •\_What do stories in print, video and podcasting share in common? How do they differ?
- How do we organize long-form stories?

- What role should data-mining play in our work?
- How do we prepare ourselves for reporting across cultures?
- How can we make sure to be inclusive? And why is it important?
- In thinking about ethics, is being "fair and balanced" enough? What are some key ethical challenges in our digital age?
- What do you want out of your career? What's the best way to achieve your goals?

#### **APPENDIX I**

#### **Assessment Checklist**

In evaluating your work for this course, your editors look for and grade you on the following items:

#### **Reporting Texas Grading Form**

Student's Name: \_\_\_\_\_\_Grader's name/initials:\_\_\_\_\_

\_\_Backfield \_\_Line \_\_Top

#### **Budget Line (Completion check)**

Does the budget line really tell what the story is about? Does it make a statement rather than ask a question? Is it based on research/reporting, rather than speculation? Have you done your homework?

#### Lead (10 points)

Does it tease or capture the essence of the story? Is it concise and well written? Does it grab the audience's attention? Does it grab the reader, viewer or listener's attention? Does it set the tone and mood for the story that follows?

#### Nut graph (15 points)

Is there a strong nut graph that establishes the focus of the story? Is there a clear news angle? Does the nut graf explain why the story is timely and significant?

### **Reporting & Accuracy (20 points)**

Does the story support the lead? Is the story complete? Any reporting holes? Are context questions answered? Is the writing objective? Are opinions attributed? Is all information/data attributed? Is the story fair? Misleading in any way? Are all names spelled correctly?

## Sources (20 points)

Do sources present a variety of viewpoints? Are the sources credible, relevant and best for the story? Are diverse perspectives represented? Are there adequate sources? (Generally, we require at least three sources, more depending on story complexity and length) Are the sources appropriately identified? Are quotes correctly attributed?

# **Composition (20 points)**

Are verbs in the active voice whenever possible?\_Does the story flow logically? Does the story maintain focus throughout its structure? Is the writing clear and concise? Are transitions between speakers and topics clear? Are the quotes compelling? Paraphrased when necessary? Is description vivid but not overdone?

# Mechanics (10 points)

Grammar/Spelling/AP Style/Punctuation

#### Multimedia Production (5 points)

Are the visual and audio materials of good quality?\_Do the elements move the story forward? Are the images well edited, the sound bites crisp and clear?

# (Note: Categories will be appropriately adjusted for multimedia work depending on the ratio of writing to visual or audio storytelling.)

**Deduction for lateness** (25 points for each 24 hours past deadline)

Total

**APPENDIX II Undergraduate Course Flags for Reporting Texas** 

#### Writing

This course carries the Writing Flag. Writing Flag courses are designed to give students experience with writing in an academic discipline. In this class, you can expect to write regularly during the semester, complete substantial writing projects, and receive feedback from your instructor to help you improve. You will also have the opportunity to revise one or more assignments and to read and discuss your peers' work. You should therefore expect a substantial portion of your grade to come from your written work.

## **Independent Inquiry**

This course carries the Independent Inquiry flag. Independent Inquiry courses are designed to engage you in the process of inquiry, providing you with the opportunity for independent investigation of a question, problem, or project related to your major. You should therefore expect a substantial portion of your grade to come from the independent investigation and presentation of your own work.

## APPENDIX III Required University Notices and Policies

## University of Texas Honor Code

The core values of The University of Texas at Austin are learning, discovery, freedom, leadership, individual opportunity, and responsibility. Each member of the university is expected to uphold these values through integrity, honesty, trust, fairness, and respect toward peers and community.

#### **Documented Disability Statement**

The University of Texas at Austin provides upon request appropriate academic accommodations for qualified students with disabilities. For more information, contact Services for Students with Disabilities at 471-6259 (voice) or 232-2937 (video phone).

#### Plagiarism and the Consequences of Plagiarizing

Any instances of plagiarism will be dealt with in accordance with University policies referred to in the web link immediately below. If you are in doubt about how to define or prevent plagiarism, ask your instructor and refer to the learning module, also below: http://deanofstudents.utexas.edu/sjs/acadint\_conseq.php http://www.lib.utexas.edu/services/instruction/learningmodules/plagiarism/

#### **Resources for Learning & Life at UT Austin**

The University of Texas has numerous resources for students to provide assistance and support for your learning.

The UT Learning Center: http://www.utexas.edu/student/utlc/

Undergraduate Writing Center: http://uwc.utexas.edu/

Counseling & Mental Health Center: http://cmhc.utexas.edu/

Career Exploration Center: http://www.utexas.edu/student/careercenter/

Student Emergency Services: http://deanofstudents.utexas.edu/emergency/

## Use of Canvas in Class

This course will use Canvas—a Web-based course management system with passwordprotected access at canvas.utexas.edu —to distribute course materials, to communicate and collaborate online, and to fulfill other class management tasks. You can find support in using Canvas online or at the ITS Help Desk at 475-9400.

## Use of E-Mail for Official Correspondence to Students

Email is recognized as an official mode of university correspondence; therefore, you are responsible for reading your email for university and course-related information and announcements. You are responsible to keep the university informed about changes to your e-mail address. You should check your e-mail regularly and frequently to stay current with university-related communications, some of which may be time-critical. You can find UT Austin's policies and instructions for updating your e-mail address at http://www.utexas.edu/its/policies/emailhotify.php.

# **Religious Holy Days**

By UT Austin policy, you must notify the instructor of your pending absence at least fourteen days prior to the date of observance of a religious holy day. If you must miss a class, an examination, a work assignment, or a project in order to observe a religious holy day, the instructor will give you an opportunity to complete the missed work within a reasonable time after the absence.

# **Behavior Concerns Advice Line (BCAL)**

If you are worried about someone who is acting differently, you may use the Behavior Concerns Advice Line to discuss by phone your concerns about another individual's behavior. This service is provided through a partnership among the Office of the Dean of Students, the Counseling and Mental Health Center (CMHC), the Employee Assistance Program (EAP), and The University of Texas Police Department (UTPD). Call 512-232-5050 or visit http://www.utexas.edu/safety/bcal.

# **Emergency Evacuation Policy**

Occupants of buildings on the UT Austin campus are required to evacuate and assemble outside when a fire alarm is activated or an announcement is made. Please be aware of the following policies regarding evacuation:

- Familiarize yourself with all exit doors of the classroom and the building. Remember that the nearest exit door may not be the one you used when you entered the building.
- If you require assistance to evacuate, inform me in writing during the first week of class.
- In the event of an evacuation, follow my instructions or those of class instructors. Do not re-enter a building unless you're given instructions by the Austin Fire Department, the UT Austin Police Department, or the Fire Prevention Services office.

# **Drop Policy**

The State of Texas has enacted a law that limits the number of course drops for academic reasons to six (6). As stated in Senate Bill 1231:

"Beginning with the fall 2007 academic term, an institution of higher education may not permit an undergraduate student a total of more than six dropped courses, including any course a transfer student has dropped at another institution of higher education, unless the student shows good cause for dropping more than that number."